

Help and Resources

If you have any questions, please contact HR at 5-4323 and we can provide more information, support, and access to training.

Please click below to explore additional resources produced by the Center for Workplace Development, Faculty of Arts and Sciences HR and other training providers that will help you have more effective and satisfying performance conversations.

Center for Workplace Development Classes

- University Manager Training (for managers only)
- [Becoming a Coaching Manager](#) (University Manager Training is a prerequisite for this course)
- [Making the Most of Feedback](#)
- [Difficult Conversations](#)
- [Managing Up](#)

Online Resources

[Performance and Feedback Conversations](#)

[High Impact Development Conversations](#)

[Practical Tips for Coaching Conversations](#)

[When Performance Conversations are Challenging](#)

[Making Feedback Work](#)

[Feedback Essentials](#)

Reference Guides

[Coaching as Conversation: A Guide for Managers](#)

[Owning Your Own Performance Management: A Guide for All](#)

[Coaching Conversation Preparation Sheet](#) (from CWD)